

BERTRAND CHAFFEE HOSPITAL
FINANCIAL ASSISTANCE PROGRAM

*224 East Main St
Springville, NY 14141*

Dear Patient:

Bertrand Chaffee Hospital is proud of its public mission to provide quality of care to all who need it, 24 hours a day, seven days a week, and 365 days a year.

If you do not have health insurance or worry that you may not be able to pay in full for your care, we can help. Bertrand Chaffee Hospital provides financial aid to patients based on their income, assets and needs.

It is important that you let us know if you will have trouble paying your bill; federal and state laws require all hospitals to seek full payment of what they bill directly to patients. This means we may turn unpaid bills over to a collection agency, which could affect your credit status.

The program is NOT insurance coverage. If approved by Bertrand Chaffee Hospital, this program is only valid for services provided by Bertrand Chaffee Hospital. You must apply at other facilities in order to be covered elsewhere; not all organizations have these programs.

If approved for this program, the coverage is valid for (6) six months from the date on your approval letter.

In order to complete this process, we may require that you apply for other means of insurance coverage or Medicaid of New York. You **must** also submit proof of your last three (3) month's income. We require copies of your most recent pay stubs or your unemployment schedule.

If you would like to apply for financial aid, please fill out the attached application and mail it to the address at the bottom of the application with the required supporting documents to the Attention of the Collections Department. You can also visit our website at www.bertrandchaffee.com to obtain a copy of the financial aid application. You can also obtain a free copy by mail, by contacting our billing dept. at the number below.

Upon receipt of your completed application your account will be placed on hold for 30 days for internal review. Formal documentation will be forwarded to you with a determination on eligibility and the amount of assistance provided.

If you have any questions regarding what information is required please call 716-592-2871 ext. 1207.

We thank you for choosing Bertrand Chaffee Hospital for your healthcare needs.

Sincerely,
Ashley Dash
Patients Accts. Manager



924 East Main Street • Springville, New York 14141-1443
phone (716) 592-2871 • 1-800-640-8033 • fax (716) 592-9674