

Community fortunate to have our hospital

Editor:

Perhaps, like many people who live in our community, I did not give much thought to the emergency services like police, fire or hospitalization, because I do not often have reason to contact them. That all changed recently when I was rushed to the emergency room at Bertrand Chaffee Hospital.

Hospitals are not usually some place you want to go to. I have experienced having to watch the poor treatment of my wife in other hospitals. You know, when you are

in pain, you don't want to wait, you don't want to talk, you just want the pain to go away. I even wondered if they could address what was ailing me at this local hospital.

From the minute I arrived at Bertrand Chaffee Hospital, I was treated with care, respect and urgency. Within minutes of arriving, I was taken to an examination room and spoke with a medical person. My pain was addressed and I was put through a battery of tests: MRI, X-ray and sonogram. The surgeon on duty was called in and a diagnosis was made.

I was told that I could be treated here or sent to a Buffalo area

hospital. I must admit I hesitated for a moment and then decided to stay. It was the right decision. Medical personnel came into my room regularly to check on me. My surgeon, Dr. Baker, met with me before surgery, after surgery and twice a day during my hospital stay. The second floor hospital staff were wonderful. They encouraged me, they listened, they treated, but most of all, they cared about me as a person. Mark, a night nurse, was constantly looking in on me to ensure my wellbeing. Thanks to all the professional care I received, I have recovered.

How fortunate we are that we have such a first-rate medical facility in our community. If you want your family member to get outstanding medical care and know that there will always be someone looking out for their welfare, then you have to look no further than our own hospital.

To all hospital employees: the doctors, the nurses, the aides, the technicians, the clerical, the cooks, the cleaners, the maintenance and the administration: you are the best.

Thank you so much for all the care.

Mel Williams
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